

# Zaitoona

## CATERING

number one choice

---



+971 50 775 1698  
(07) 23 66 303



Shed No. 08, Al Hamra NFZ, Al Hamra  
Industrial Zon, RAS AL KHAIMAH - UAE



[Info@zaitoonacatering.com](mailto:Info@zaitoonacatering.com)

“

We Serve Food &  
Harmony

Locally Owned  
Organization.”





# Welcome To Our Catering Services

With a strong belief in our company motto "Valuable, Heartfelt, Hospitality Services". We at Zaitoona Catering Services LLC are committed to provide innovative catering solutions at premium quality aided by decades of experience in hospitality and food industries.

Hard work, good entrepreneurship and excellent quality in product and service makes it possible to cater your event needs with the finest in service.

# AS OF TODAY, WE ARE



Establish in Ras al-Khaimah



Modern Kitchen



A well-established supply chain  
Professionally trained team and highly qualified  
management with, more than 50 years of hospitality experience.



**Quality  
Best Service  
Consistency**



# Mission

Providing high quality services adhering to the norms of food & safety regulations with a full understanding the value of customer service & satisfaction.

# Vision

To be number one choice in the UAE.



Zaitoona





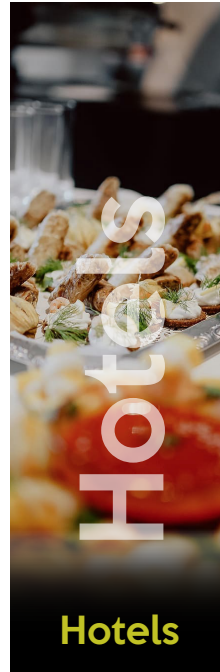
**DISCOVER A UNIQUE  
TASTE OF LUXURY &  
HOSPITALITY**

FROM THE HEART OF  
RAS AL KHAIMAH AND NORTH EMIRATES

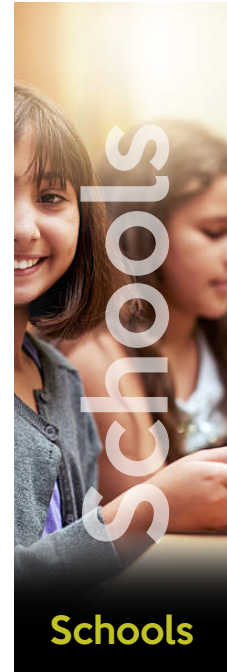
# Our Kitchen

Our kitchen is fully equipped with strict hygiene and safety policies, a dedicated cold and dry storage and industrial grade packing for maximum consistency and quality control.

12,000+  
Meals Per Day  
Capacity



Hotels



Schools



Factories





# BUSINESS SEGMENTS

## EVENTS

From conferences, annual gathering, a product launch to private events; Zaitoona is always ready to meet your requirements. Our team will find out the nature of your organization, your objectives and requirements. Our goal is not only to provide solutions to preparation of banquets but also to make your guests happy in a memorable and epic atmosphere

## HOTELS

With the best selection of what Zaitoona Catering Services LLC can provide; menus from worldwide, International and Arabic cuisine with the outstanding professional service. We provide long-term contracts for hospitality catering services, employee meal programs services.

## CORPORATE & GOVERNMENT

The contractual section at Zaitoona supports corporate and government entities, alike by offering a variety of packages to suit their catering needs and requirements. Leave it to our team to handle the day-to-day details while you get down to business.

# FOOD OFFERING



WE SERVE AND CATER FOR ALL TYPE OF INTERNATIONAL , ARABIC AND ASIAN CUISINE

# Our Clients





# Certificates & Awards

# Safety Certificate



18<sup>th</sup> February 2025

To: Zaitoona Kitchen  
Al Orabi, Ainakheel, Ras al Khaimah, UAE, UAE.

Project: Catering services for RAKEZ Al Hamra Labour Accommodation & RAKEZ Clients

Subject: Letter of Award

Dear Dr. Salam,

Further to your offer dated 12<sup>th</sup> February 2025, we are pleased to inform you that RAKEZ has accepted your proposal. Accordingly, we are awarding you the Catering Services for RAKEZ Al Hamra Labour Accommodation & RAKEZ Clients (the "Service") as per the agreed standard menu, pricing, and revenue/commission terms.

This acceptance is subject to the following conditions:

- 1. Agreed Standard Menu & Revenue Terms**
  - o The standard menu and price points shall be in accordance with the submitted proposal.
  - o Revenue-sharing terms will be as mutually agreed upon.
- 2. Service Commencement:** The Service will commence upon the signing of the agreement.
- 3. Service Duration:** The contract period is two (2) years from the date of signing of the agreement.
- 4. Service Agreement & Contractual Terms:** The engagement will be governed by the Service Agreement, including contract conditions and payment terms.
- 5. Regulatory Compliance:** The service provider must comply with RAKEZ and all other relevant authority requirements.
- 6. Special Activity Fee :** A Special Activity Fee of AED 100,000 will apply under the following conditions:  
**Payment Terms:** The fee will be paid in two instalments via cheques:
  - First payment at the start of the contract
  - Second payment at the sixth month of the contract

Please acknowledge receipt of this letter and confirm your understanding and acceptance of this letter in writing.

We look forward to working with you.

Yours Sincerely

Prepared by:  
Jonathan Tungu  
Procurement Director

Approved by:  
Aida Helena Scholtz  
Chief Financial Officer



حكومة رأس الخيمة  
Government of Ras Al Khaimah

بلدية رأس الخيمة  
Ras Al Khaimah Municipality



## شهادة استيفاء للاشتراطات الصحية Certificate of fulfillment of health requirements

التاريخ: 23-02-2025  
الرقم المرجعي: 04-2025-2797504 - Reference number

يشهد قسم الرقابة الغذائية - إدارة الصحة العامة، دائرة بلدية رأس الخيمة بأن

المستأجر: Zaitoona Catering Services LLC  
الترخيص: 53436  
صاحب الرخصة رقم:

Licensed in the Emirate of Ras Al Khaimah is subjected to regular health supervision by the Food Control Section of the Public Health Department.  
And meets the health requirements for the Food Catering Services Ready food stall.

مرخصة بإمارة رأس الخيمة وتحت إشراف المصحة العامة من قبل قسم الرقابة الغذائية - إدارة الصحة العامة ومستوفية للاشتراطات مطبخ ممروري للمنوع بالوجبات الغذائية.

This certificate was issued to the facility upon its request without any responsibility toward the rights of others.

وقد أعطيت هذه الشهادة للمستأجر بناء على طلبها دون أية مسؤولية تجاه حقوق الغير.

مدير قسم الرقابة الغذائية  
عبدالله عثمان



Document No: HA-05-RKUN-07

Issue no: 2

Issue Date: 25/02/2024

Page: 1 of 1

مجموع حقوق الملكية محفوظة إدارة بلدية رأس الخيمة

حكومة رأس الخيمة  
Government of Ras Al Khaimah

بلدية رأس الخيمة  
Ras Al Khaimah Municipality



16.05.2023

## الموضوع: لمن يهجم الأمر

تشهد إدارة الصحة العامة في دائرة بلدية رأس الخيمة بأن ( مطبخ زيتونة ) صاحب الرخصة رقم ( 53436 ) مرخصة بإمارة رأس الخيمة وكماشة لإشرف المصحة العامة من قبل قسم الرقابة الغذائية - إدارة الصحة العامة.

وقد أعطيت هذه الشهادة للمستأجر بناء على طلبها دون أية مسؤولية تجاه حقوق الغير.

وتشكلا بقبول فائق الالتزام والتقدير...



# ISO Certificate

CERTIFICATE @ ZERTIFIKAT @ شهادة @ CERTIFICADO @ CERTIFICATE

**COMPLY**  
QUALITY & STANDARDIZATION CERTIFICATION SERVICES  
Accredited System Certifications

شهادة تسجيل  
**CERTIFICATE**  
OF REGISTRATION

**Food Safety Management System**  
**ISO 22000:2018**

This is to certify that:  
**Zaitoona Catering Services LLC**  
Al Orbi, Al Nakheel, Ras Al Khaimah, United Arab Emirates.

has been assessed and found to be in accordance with the requirement of  
ISO 22000:2018 the following scope:

**"Purchase, Receiving, Storage, Thawing, Vegetable  
Sanitization, Preparation, Cooking and Hot & Cold  
Holding for Serving Food in Catering Services"**

Food Category: E  
Certificate Number : CQ23-1050

Originally Registered: 14-07-2023	Date of Issue: 20-11-2024	Certification Cycle: 1
1st Surveillance: 13-07-2024	2nd Surveillance: 13-07-2025	Certificate Expiry Date: 13-07-2026

This certificate remains valid subject to satisfactory annual surveillance audits.

Managing Director  
Comply Quality & Standardization Certifications Issuing Services  
Registered Accredited Office: 201-05, Enttec Building,  
Al Salfet, Dubai, United Arab Emirates CB-F505-008

 This certificate remains valid while the holder maintains the management system in accordance with the standard(s) above, which will be periodically audited by Comply Quality & Standardization Certifications Issuing Services.  
This certificate remains valid while the holder maintains the management system in accordance with the standard(s) above, which will be periodically audited by Comply Quality & Standardization Certifications Issuing Services and must be shown on request. In the absence of the certificate, the holder must provide a copy of the certificate to the auditors. The certificate is valid for the period of the validity of the certificate and may be confirmed as a copy of the certificate on the website <https://www.complycertification.com>. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is prohibited and may be prosecuted by the Issuing Authority.

Rev 1

CERTIFICATE @ ZERTIFIKAT @ شهادة @ CERTIFICADO @ CERTIFICATE

**COMPLY**  
QUALITY & STANDARDIZATION CERTIFICATION SERVICES  
Accredited System Certifications

شهادة تسجيل  
**CERTIFICATE**  
OF REGISTRATION

This is to certify that:  
**Zaitoona Catering Services LLC**  
Al Orbi, Al Nakheel, Ras Al Khaimah, United Arab Emirates.

Food Safety Management System has been assessed and found to be in  
accordance with requirement of

**HACCP as per the Food Code - CAC/RCP 1-1969**  
Codex Alimentarius for the following scope:

**"Purchase, Receiving, Storage, Thawing, Vegetable  
Sanitization, Preparation, Cooking and Hot & Cold  
Holding for Serving Food in Catering Services"**

Food Category: E  
Certificate Number : CQ24-1071

Originally Registered: 04-07-2024	Date of Issue: 20-11-2024	Certification Cycle: 1
1st Surveillance: 03-07-2025	2nd Surveillance: 03-07-2026	Certificate Expiry Date: 03-07-2027

This certificate remains valid subject to satisfactory annual surveillance audits.

Managing Director  
Comply Quality & Standardization Certifications Issuing Services  
Registered Accredited Office: 201-05, Enttec Building,  
Al Salfet, Dubai, United Arab Emirates CB-F505-008

 This certificate remains valid while the holder maintains the management system in accordance with the standard(s) above, which will be periodically audited by Comply Quality & Standardization Certifications Issuing Services.  
This certificate remains valid while the holder maintains the management system in accordance with the standard(s) above, which will be periodically audited by Comply Quality & Standardization Certifications Issuing Services and must be shown on request. In the absence of the certificate, the holder must provide a copy of the certificate to the auditors. The certificate is valid for the period of the validity of the certificate and may be confirmed as a copy of the certificate on the website <https://www.complycertification.com>. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is prohibited and may be prosecuted by the Issuing Authority.

Rev 1

# Certificate



# Trade License

 <b>Professional License</b>		 <b>رخصة مهنية</b>		
License Number	رقم الرخصة	Action	ملاحظات	
Trade Name	PARTICION CATERING SERVICES LLC (شركة كاترينغ البصرة د.م.م)			
Legal Form	Limited liability Company	شركة ذات مسؤولية محدودة	القطاع التجاري	
Est. Date	2020-11-08 تاريخ التأسيس	Local Registration No	57393 رقم تسجيل المزاولة	
Relevant Dates	2024-12-24	CRS No.	46-10000000000000000000 رقم تسجيل المزاولة	
Expiry Date	2026-04-04 تاريخ الانتهاء	COC Membership No	14026267000 رقم عضوية المزاولة	
Share Percent/النسبة المئوية	Holder/المالك	Relationship/العلاقة	الترتيب	الرقم الوطني
50.00%	Shahin Al-Hadi Al-Hadi	المالك المبررة المملوكة	صاحب	2441110
	Partner	SHAHIN AHAD ALHADIAH	SHAHIN AHAD ALHADIAH SHAHIN AHAD ALHADIAH	
50.00%	Shahin Al-Hadi Al-Hadi	المالك المبررة المملوكة	صاحب	2441120
	Partner	SHAHIN AHAD ALHADIAH	SHAHIN AHAD ALHADIAH SHAHIN AHAD ALHADIAH SHAHIN AHAD ALHADIAH SHAHIN AHAD ALHADIAH	
0.00%	مدير مسئول General responsible	المالك المبررة المملوكة	صاحب	3441110
	General responsible	SHAHIN AHAD ALHADIAH	SHAHIN AHAD ALHADIAH SHAHIN AHAD ALHADIAH SHAHIN AHAD ALHADIAH SHAHIN AHAD ALHADIAH	
Business Activity		المطاعم والمقاهي		
Key Product/Principle/Item		مطبخ اكل ايام اسبوعية		
Note: **		تعاونت اذيرة بمرامات اكلية - ايام اسبوعية		
Address & Contact Information		مطبخ اكل ايام اسبوعية		
Unit	Shop - متجر - محل	Zone	الحي السكني - السكني	رقم الوحدة



This document is considered as commercial register issued by B.R.K. DSD electronics with no signature. To validate the license data please scan the QR code

تعتبر هذه الوثيقة بمثابة شهادة **مجلس الطلبة** صادرة إلكترونياً بدون توقيع من دائرة التنمية الاقتصادية لمراجعة صحة البيانات الواردة في الرخصة التجارية مسجرون للاستجابة السريع

# Thank You

# Zaitoona

## CATERING

number one choice



+971 50 775 1698  
(07) 23 66 303



Shed No. 08, Al Hamra NFZ, Al Hamra  
Industrial Zon, RAS AL KHAIMAH - UAE



[Info@zaitoonacatering.com](mailto:Info@zaitoonacatering.com)